

VOICE ASSISTANT USING NATURAL LANGUAGE PROCESSING (NLP)

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ABSTRACT

In the Modern Time of fast-moving World, Voice Assistant is going to be the major technology used in this new era and getting popular every day. Earlier the Voice Assistant were used for specific commands to specific machines. Basically, it was an alternative way of activating the machines like ON, OFF, STOP etc. The voice assistant is commonly coming in smartphones and laptops. But as we are moving toward the future it will be used in all possible technology. AI-based Voice Assistant are the application or software which recognize human voice and respond via integrated voice. Later it collects the audio data which human have provided through microphone and then it converts that data into text which is sent to gTTS (Google text to speech). gTTS engine will convert that data into an audio file in any preferred language and then that audio is played through speaker using python programming language. Many devices are getting smarter day by day. They can be used with voice commands only. Due to which Voice Assistants will learn how to interact with humans. In this paper the making and the working of voice assistant is summarized, its and limitations are also given.

Keywords: Voice Assistant, Google Text To Speech, Python, Wake Word, Graphic User Interface.

I. INTRODUCTION

In Today's world most of the things we see are remotely controlled or automated for making things more convenient to use, because these technologies make them easier and simpler to use. One of them is voice assistant, which can recognize human voice and can do the given task and are getting famous in this era of technology. The working of the voice assistant is that it can perform any kind of task which is given to it by the humans and it does that by recognizing the voice commands given by humans and if that command comes out to be legit than it performs the task which that command is demanding. A voice assistant can perform tasks like attending calls for us, opening of application we want, play music, anticipating your every need and take action when necessary and other kinds of AI-Based work. The popularity of Voice Assistant is increasing every day. Now AI is being used in other technologies also like robotics, toys, smartphones and computers etc. In today's world it has become easier for you to interact with machines, that too only through voice. Voice Assistant are used in many things like calculating and analyzing data, understanding human emotions, to do some work etc. Some of the Application based on voice assistant which are being used today are Siri created by Apple, Google Assistant created by Google comes in every smartphone we use and now it is also available as home automation device which can control house lightings, fans etc., Cortana which is a voice assistant works on computers and laptops with windows 10 in it. These are some multi-functional AI that helps the user to connect with computer through their voice only and they support many different languages. they can convert text to speech in more than 100 different languages. It has now changed that humans learning to communicate with machines, but a machine learns to communicate with human, exploring him, his actions and trying to become his personal assistant.

II. LITERTATURE REVIEW

If we take a look into the history of voice assistant. It has been a part of several waves of major inventions. Voice Assistant has become a standard feature on smartphones today. The first tool that was introduced in the field of voice assistant was 'Radio Rex' in 1911. After that IBM introduced the digital speech recognition 'Shoebox' in 1962. It was the size of actual shoebox and could only understand 16 words. This early computer is developed was 20 years before the introduction of first IBM personal computer in 1981 and was also able to recognize digits 0 to 9. The next development in the voice recognition technology came in 1970's at the Carnegie Mellon University in Pittsburgh, Pennsylvania with the help of U.S. Department of Defense Advanced Research Projects Agency (DARPA), that tool named 'Harpy' could recognize about 1000 words. About 10 years later the same group of scientists developed a system that could not only analyses individual word but entire word sequences. Among the earliest virtual assistant which apply this form of speech recognition were automated attendants which are the kind of automated voices when dialing customer services. In the 1990's



Digital speech recognition was the new feature of the personal computers. The launch of the first smartphone IBM Simon in 1994 laid the foundation for smart voice assistant as we know it today. Siri on the apple 4s was the first modern incarnation, incidentally isn't just a name given to the assistant but the name of the incorporation Apple bought for over 150 million pounds in 2010. Google now arrived a year after Siri, bringing voice assistant to android and today voice assistant is now everywhere. This is meant that now every smartphone uses a voice assistant. Along with Alexa on Amazon Devices and Bixby on Samsung smartphones are also exists. Amazon on the other hand along with google are in the market of home automation with Alexa and Google Home respectively.

Each company Developers who are experts in this field develops voice assistant by applying their own specific methods and approaches for the development which affects the final product. One Assistant which can recognize speech more quantitatively, another can do it more accurately, without additional explanations and correction perform tasks, on other hand some are able to perform some specific tasks only because of their narrow approach, but more accurately and as the user want. The task here is to build a voice assistant which can perform task like opening applications, give information about weather and time, search something for us. For all these tasks to work first the voice assistant should learn about the audio commands given by the user through microphone. Test cases are made by programming according to books and online studies, accurate goal achieve more advanced understanding of Voice assistants. But as we move further in the making of voice assistant difficulty increases. The most important part is played by our voice. It should be accurate and clear while calling the voice assistant. Even giving hundreds of hours of input, other factor could play a role in not the voice assistant understand you. One of the factors are background noise, which can easily make voice assistant off track. Because it is difficult for the voice assistant to disguise the unwanted sound it hears along with your voice. But developers have the program to filter out the ambient or unwanted background sounds. By collecting the sample of data of ambient sound. Another factor which can affect the working of the voice assistant is changing of pitch in human voice according to environment sounds. Voice assistant can be sensitive to these pitch changes.

So, after completion of the voice assistant with their design and implementation of different module. It is all set to listen to the user and the project is built on python with the help of Virtual Studio Code by Microsoft. The project is easy to edit or adding new features without disturbing the whole code. This entire program of voice assistant works on the verbal commands rather that the text inputs.

III. RELATED WORK

The work of the voice assistant is to get the answers to the questions of users. They provide relevant information about the users' inquiry. In present voice assistant can do lots of work like able to process orders, answering the questions, performing tasks like playing music or calling on phone. There are so many projects related to the voice assistant which getting popular and are very good options to adopt by the users. Basically, it is helpful around their workplace. Some of the best voice assistants around the world are Google assistant, Nina, Google Home, Cortana, Siri, Amazon Echo, Bixby, Blackberry Assistant. The user sends a voice command to these devices, it processes the given data into text and understands the command then passes it to the output device called speaker to response the given command. Some other main technologies related to this field are voice activation, automatic speech recognition, Text-To-Speech, voice translator, named entity recognition. A voice assistant was introduced on smartphones as an application that explains the use of natural language processing which is used in sending the messages and using the in-built application using voice only. Then it was tested for sending mails and calendar which were used for sending e-mails and creating events with their voice. Later they added some more functionality to the application like playing songs, setting reminders, opening other applications with voice command only. Now a days smart speakers are being used for doing task which are the great innovation, some popular smart speakers are Alexa, Google Home. And you can connect these smart speakers with your house to control the house lightings, Air Conditioner, Fan etc.

IV. PERPOSE PLAN

The plan is to develop a voice assistant which can perform tasks. The language used in making this project is python language. Later providing different voice samples of the user to the program which will act as the wake word for the voice assistant. The inputs will be given through microphone which will be analyzed by the voice



assistant. Those voice samples of a user will be passed through training with other voice samples like ambient noises or environmental noises which will increase the accuracy of the program to recognize the voice of the user. After training the voice samples along with ambient noises. The result will be used in the program of voice assistant, which will analyze the purpose of that call from voice input, understand it and will do the task. This study has been taken from above mentioned literature review. The final part will be adding a proper graphic user interface to look good. To understand the voice assistants, the important part is user experience and what a user interface is? Using interactive graphic items like buttons and other icons the users are able to understand and interact with program easily and quickly. Some chatbots uses GUI, without any GUI it is just some lines of code, the GUI will add some interacting things in it. For adding GUI to the voice assistant will be used.

V. METHODOLOGY

Programming of voice assistant in python language:

· Python as Backend

The whole program will be written on python language. Python backend uses the output which it got form speech recognition module and then it decides whether the command is for any API call, context extraction or system call. The result is then sent back to python backend to provide the output to user.

• Speech Recognition

Speech recognition module is use to covert the audio data into text data for that it uses Google's online speech recognition system. The speech input which than converted to text input can be obtained from the Google cloud. The equivalent text is then sent to central processing.

API

Application Programming Interface is the full form of API. It acts as the Software intermediatory, which help two different applications interact with each other.

• Context Extraction

Context Extraction is use for automatically extracting structured data from the unstructured data or semi-structured machine-readable language. For extraction of text, it uses Natural Language Processing. Extraction of text from images, videos and audios are the example of context extraction.

• System Call

System Call is the process of requesting a service from Kernel of Operating system. It works on the hardware to access the service of accessing the hard drive, executing the processes. It provides an important connection between the processes and the OS.

Data collection in the form of voice sample for training:

Data collection will be done for the user's voices and environmental noises and it will be added to the program.

Providing a proper graphic user interface:

For GUI we will be using Qt5 module and the Qt5 software. It will give the proper software look to the program. Method and analysis which is performed in your research work should be written in this section. A simple strategy to follow is to use keywords from your title in first few sentences.

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Figure 1: Code for Voice Assistant (Before adding GUI).



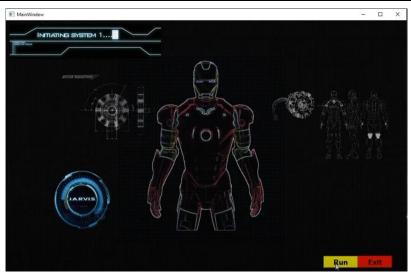


Figure 2: After adding GUI.

VI. CONCLUSION AND DISCUSSION

In this project, we discussed and built a Voice assistant which can do some tasks. The project is built on python language version 3.x and for Graphic user interface tinker is used. The nature of the program or voice assistant is modular which makes it more flexible and helps in adding more functionalities to the program in future. It works on the users' voice command and in return it give response to the users when it is asked for the queries. The whole program works on the voice inputs rather than text.

FUTURE WORK

As AI is being recognized in all over the world and becoming more advanced, people are accepting it. The voice assistant will be more natural thing in coming future. They will also become more integrated in daily life. Developers will add more complex tasks to the voice assistants. People will interact with voice assistant more efficiently and naturally. Companies are also accepting this technology and are working on the use of voice assistants and integrating them into their marketing and customer services. Voice assistants are already popular in smartphones and smart speakers, in vehicles, in sales, in websites.

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